

## **Town of Auburn's Community Choice Power Program chooses Dynegy, 3-Year Supplier Agreement**

Since 2015, the Town of Auburn has consistently contracted with Constellation Energy as its electricity supplier due to the company's low rates and excellent customer service. However, on April 3, 2019 Auburn executed a 3-year contract with a new supplier, Dynegy for a very low rate of \$0.10354/kWh to become effective in June 2019. Auburn customers will notice the supplier change on their National Grid account bills beginning in August 2019 that reflect their June-July billing cycle.

This announcement comes at the heels of a high volume of calls and emails received by the Energy Manager related to questions about supplier charges on National Grid bills. As customers prepare to review higher electricity costs due to increased air conditioning usage in June and July, customers are also noticing the new supplier on their bill. The Town of Auburn assures its customers that the supplier change from Constellation to Dynegy is legitimate, and the new rate is even less than previously contracted, thus producing savings for all of Auburn's program participants.

The Town has provided additional outreach to the community through its social media sites, the Town's web site, and Auburn Cable Television beginning in April of 2019 and again in August 2019 to announce the new contract. Residents and businesses interested in joining the program are encouraged to have their National Grid account number available before calling Colonial Power Group at 508.485.5858.

***This is an opt-out program.*** The Program rates will be reflected in the Supplier Services section of your National Grid bill. Before that happens, non-participating customers received a letter in the mail in May 2019 from the Colonial Power Group that contained details about the new fixed supply price and its contract duration. The letters also provided eligible residents and businesses with instructions to opt-out of the service by completing a postage-paid reply card and mailing it back to Colonial Power within 30 days of receipt.

Residents in Auburn and communities across the State are faced with escalating electric costs which increase household expenses and put a burden on homeowners, families, low-income populations and seniors. Commercial customers are challenged by high electricity costs which are consistently highlighted as a barrier to economic growth in central Massachusetts. The Town's Municipal Aggregation Plan is designed to address this uncertainty in electricity costs by combining the purchasing power of its residential and commercial customers and by competitively and transparently bidding that load on the open market. By combining this purchasing power, the Community Choice Municipal Aggregation Plan has enabled homeowners to achieve stability in their electric rates and control their electric costs through competitive rates and will assist businesses in overcoming this barrier to economic growth.