



COVID-19 (Coronavirus) Update

March 24, 2020

The impact of COVID-19 is changing daily life as we know it. Since our March 12th update, CanaRx has implemented a continuity plan aimed to protect the health and safety of employees and mitigate disruptions of service to clients. All employees have been provided the tools to seamlessly work from home. Our physical location will remain open for essential services with limited hours, and employees will be scheduled to avoid interaction. Employees are encouraged to continue to practice the steps to reduce the transmission of communicable diseases, as well as implement social distancing recommendations including:

- avoiding crowded places and non-essential gatherings
- avoiding common greetings, such as handshakes
- limiting contact with people at higher risk (e.g. older adults and those in poor health)
- keeping a distance of at least 2 arm's length (approximately 6 feet) from others, as much as possible

Due to restrictions on cross border travel, and recommended 14-day quarantine on return, we are currently unable to retrieve mail from our post office box located in Detroit, MI. We are advising clients of this restriction and requesting all mail, including payments, be sent to the address below.

**CanaRx
235 Eugenie St. W., Ste 105D
Windsor, Ontario
Canada N8X 2X7**

Due to the global impact of COVID-19, medication shortages and delays continue to be a concern. To date we have seen shortages of Epipens and select inhalers, but greater shortages should be anticipated with time. We continue to reach out to patients coming due for refills in advance, and issue refills up to 30-days early for patients concerned about possible supply shortages.

CanaRx will continue to monitor the COVID-19 virus, adapt policies, and provide continued client service and communication. Please do not hesitate to contact us with any questions or concerns.